

February 2020 Newsletter

Please submit questions/comments to admin@sallal.com

*New Office Hours: M-Th 8-4, F 8-noon

New Staff	Please welcome our new staff in the office, Lisa Hagen, who joined the team in October! The new contact e-mail address for the office is admin@sallal.com . Lisa can help you with any questions or issues you may have regarding your service from Sallal.
Board Vacancy	Help guide the future of the Sallal Water Association! Sallal is seeking candidates for positions on its Board of Trustees who have experience in any of the following: business acumen; experience in finance; natural resources and environmental permitting; education, public engagement and social media; construction processes and permitting ; understanding of government operations; or prior non-profit or co-op board experience. Our ideal candidate is passionate about Sallal, collaborative, and can dedicate at least 10 hours a month to Board service. Trustees serve a three-year term once voted in. If you are a Sallal member in good standing and interested in being a Board member, please submit a bio to admin@sallal.com or mail to Sallal Water Association Attn: Board Vacancy, PO Box 378, North Bend, WA 98045. The deadline to submit is 4 p.m. on March 4, 2020 to be on the ballot for the March 30 th Annual Members Meeting.
Annual Members Meeting	The annual meeting of Sallal’s membership will be held on March 30, 2020. New board members will be voted on by the members at this meeting. The full notes and agenda will be mailed to all members at least two weeks prior to the meeting, along with the details of the time and venue.
E. coli Event Follow-up	On January 3, 2020, Sallal contracted to have the pump removed from Well #2 (where E. coli was found last fall) and a video camera was run down the well shaft. The video showed that the casing and seal were in good condition and nothing was found that could explain the E. coli bacteria finding last September. No further expenditures of Association funds are planned to attempt to find the source of the E. coli, as we have exhausted investigation of likely potential pathways.
Bills	<p>Did you know you have options for how to receive and pay your water bill?</p> <p><i>Ways to receive your bill</i></p> <ul style="list-style-type: none"> • E-Billed - Your bill and newsletter are e-mailed to the email address that you provided to us. This saves the Association (you) money. Please send an e-mail to admin@sallal.com with the e-mail address you want to use and your account number, eliminating the need to send a paper bill. Thank you! • Printed - Your bill and newsletter are printed and snail-mailed to you. <p><i>Ways to pay your bill</i></p> <ul style="list-style-type: none"> • ACH – (This option is free and ensures you never receive a late fee – just set it and forget it!) ACH payments are electronic payments that go through the Automated Clearing House

	<p>Network. Funds move from your bank account to Sallal’s with the help of a centralized system that directs funds to their final destination. Go to Sallal’s website to “billing tab”. Click on the words ACH form. Print the form, fill it out, and either scan it in and e-mail it to admin@sallal.com, or submit the paper copy to Sallal.</p> <ul style="list-style-type: none"> • Bank bill pay - (This option may be free from your bank, but payment may not reach Sallal by the due date.) Go to your bank account online and initiate a payment to Sallal. Your bank or a third party that they hired creates a post-dated check and mails the check to us. You must initiate this by the 10th of the month to increase the likelihood that Sallal will receive it by the 21st of the month.* • Web bill pay by credit card - Go to our website and click on “bill pay”, create the account using your account number and the primary phone number that we have for you. Be aware there is a \$3 fee for using this service as it is provided by an outside vendor. You may also pay by credit card over the phone by calling us at (425) 888-3650. • Personal check - Dropped off in person, put in box out front when we are closed, or mailed. Please write your account number in the memo section. • Cash – dropped off in person at Sallal office. <p>*Penalties are assessed when payment is not received by the due date.</p>
<p>Member Advisory Committee</p>	<p>Sallal’s Member Advisory Committee (MAC) has openings! If you are interested in helping advise the Sallal Board, are a member in good standing, are able to attend the monthly meetings on the second Tuesday of every month from 5:00 to 7:00 p.m., and are prepared to put the best interests of the Association first, please send your letter of interest and a short Bio to Ted@sallal.com to be considered.</p>
<p>Member Education</p>	<p>Freezing temperatures have caused many leaks for members this winter. If your bill has increased this winter, consider trying these steps below to check for a leak.</p> <p><i>Where is my water meter?</i></p> <p>It is important to know where your water meter is located and how to read it. The water meter location is on one side of the property or the other. It is often located near the other utility boxes which stand upright. Sallal’s meter is in a black box with a lid. Open the lid to view the meter. There is a little white (sometimes red) triangle in the middle that spins when water is being used.</p> <p><i>Do I have a leak?</i></p> <p>Watch the meter to see if that triangle is spinning. If there is no water being used, and the meter is spinning, then find your shut off valve in the house and shut it off (you may need to call a plumber to find your house shut-off if you don’t know where it is). Go back out and check the meter again. If it is still spinning, then you may have a leak between the meter and the house. If the meter stops spinning, then you have a leak somewhere within your home. (i.e. a leaky toilet.) Sallal charges for all water passing through the meter, even if caused by a leak.</p> <p><i>Other reasons for increases in your bill</i></p> <p>If you get water from Sallal but are on City sewer, a leak will hit your bill twice as hard because your sewer bill will increase as well as it is based on your water usage. Sewage rates from the City of North Bend have also increased this year.</p>