

October 2021 Newsletter

Please submit questions/comments to admin@sallal.com

<p>Overdue Accounts</p>	<p>Please be aware if you are behind on your water utility bill, Sallal has gone back to regular business as of October 1st. This will include phone notices, late charges, and disconnections. To avoid disconnections due to circumstances caused by the pandemic, it is up to the customer to research assistance programs to determine if you are eligible for them. If you're behind on payments, please contact the office for payment options. If we don't hear from you and the water utility bill is behind, disconnections will become necessary and full payment will be needed to return service.</p> <p>If you will not be able to pay, contact us or call the Washington Utilities and Transportation Commission at 1-888-333-WUTC (9882) or visit their COVID-19 utility help page at www.utc.wa.gov/CovidHelp as soon as possible.</p>
<p>Capital Projects Update</p>	<p>Construction work for a new reservoir and a new supply well is wrapping up. These facilities are already in operation.</p> <p>The construction of Sallal's new office/shop building at our Edgewick site is progressing well. The office part of the building is all framed in and the roof is on. Fire sprinkler systems are being installed along with all the outlets and wiring. The shop part of the project is under construction now. The walls are up, and now the roof trusses and sheeting are almost completed. The project is on track to be completed in the Spring.</p>
<p>New Board Member</p>	<p>Please welcome Denise Smutny to the Sallal Board. She has taken the place of Ann Reed, who has resigned. Ms. Smutny has over 25 years of experience in Finance Operations Management. Her experience includes Accounts Payable, Receivables and Purchasing. Additionally, she has experience in Non-Profit organizations currently serving as President of Quarter Midgets of America, Inc. a non-profit racing organization for kids. She has over 20 years of management experience and currently serves as the AP/Payroll Accountant for Tanner Electric Cooperative.</p>
<p>King County Franchise Fee Update</p>	<p>The County's motion for summary judgment is scheduled for hearing on December 10th. The County is seeking validation of its rent calculation methodology for the use of right of way, but only to the effect that it consists of an opening offer in a franchise negotiation. It seems reasonable to expect that trial court proceedings in this lawsuit will be coming to an end soon, although significant issues will remain for determining through negotiation the amount of rent and the application of a credit for fire suppression costs. Arbitration proceedings or further litigation could follow.</p>
<p>Member Education</p>	<p>Fall can mean lots of leaves on the ground. Please help our staff work safely and efficiently by keeping your meter boxes/area clear of debris.</p> <p>Please follow these steps this month to prepare your home for winter:</p>

- Cover/insulate your outside spigots.
- Wrap pipes that are exposed to outside air with pipe foam or heat tape (check with your local hardware store).
- Whenever the outside temperature drops below 32°F, leave an internal faucet dripping (slowly).
- If you have an irrigation system, call your service company to have them winterize your system.

New Ways to Manage your Account

You can now access your account online quickly and easily. Once you have completed the initial setup, you will be able to:

- Pay your bill on our website, using a credit card. **(There is a \$3.00 fee for this payment option.)**
- View your billing and payment history for the last year.
- View your water usage history in a table or graph.
- View a copy of your current bill (after the 1st of each month).
- Update your information and make account preference changes.

These great new options will allow you to view information on your account 24/7. But first you must set up your account online to gain access. All members will need to follow these steps below to access their account:

Go to <https://sallal.epayub.com/Account/Login?ReturnUrl=%2F> (or follow the red “Pay Online” link from our website at www.sallal.com/billing)

Click on “REGISTER” in the top right of the screen and use your Sallal account number to register. You will need to create a username and password. Please save this information somewhere safe as we cannot recover your username and password for you in the Sallal office.